



**SUPPORTING DOCUMENTS
FOR
6.2.3**

**IMPLEMENTATION OF E-GOVERNANCE IN AREAS OF OPERATION
ERP**



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HBS SERVICES

TALLY SUPPORT CONTRACT (TSC)

This TALLY SUPPORT CONTRACT ("TSC") is made and entered into this on 13-09-2023 at Delhi.

BY AND BETWEEN

HBS SERVICES a company incorporated under the (Indian) Companies Act, 1956, having its office at E-50 UG-4 NEW MULTAN NAGAR, PASCHIM VIHAR ROHTAK ROAD DELHI-110056 (hereinafter referred to as **HBS**, which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the **FIRST PART**;

AND

CONVENT OF JESUS & MARY -ST. BEDES COLLEGE having its office at **SHIMLA, HIMACHAL PRADESH** (hereinafter referred to as **CLIENT**, which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the **SECOND PART**.

(HBS and Client are hereinafter collectively referred to as "the parties" and severally as "Party")

WHEREAS HBS is inter alia in the business of support (i.e. smooth and flawless functioning) of accounting software named **TALLY**

WHEREAS Client is in the business and is desirous of taking TALLY software support on the terms agreed and contained herein;

NOW, THEREFORE, IN CONSIDERATION OF THE PROMISES AND THE MUTUAL CONVENANTS, AGREEMENT HEREINAFTER SET FORTH, THE PARTIES INTENDING TO BE BOUND, HEREBY AGREE AS FOLLOWS:

The client has agreed to take TSC for twelve months, commencing from 01-Oct-2023 to 30-Sep-2024 as per details below:-

Client Name	CONVENT OF JESUS & MARY -ST. BEDES COLLEGE
TSC Price	3000/- (Three Thousand Only)
Start Date	01-10-2023
End Date	30-09-2024
No. of Licenses	1
No. of Locations	1
Telephonic support	Unlimited
Email support	Unlimited
Payment Mode	Cheque/Cash
Serial No.	765083515

S. Reemakumari

Manager
St. Bede's College
Shimla - 171 002

TALLY Support Contract



1) The support services to be rendered by Satnam ERP Solutions Pvt. Ltd. as per the contract fall into the following categories and specifically as per the terms of the plan availed.

- Remote support and Telephonic support

Activities including the ones listed below will be taken up as part of this contract:

- Remote/Telephonic Tally.ERP 9 Installation
- Remote/Telephonic Tally.ERP 9 Re-installation
- Remote/Telephonic Support for Tally.ERP 9 functionality
- Data Rectification

All the above services will be delivered via remote login, (Minimum bandwidth – broadband connectivity – 256 kbps) telephone & email, and will be available 8 hours a day / 6 days a week (8 x 6) on working days.

In case, we are not able to resolve any of the above mentioned issues remotely then on-site visits will be provided. On site visits by HBS Personnel to Client would be for a maximum duration of 2 hours.

2) Data Correction / Rectification

In case of data corruption, (not a situation wherein data has been lost completely or partially due to virus – infection / physical damage to data storage media / any other tampering with the data) HBS Solutions undertake to rectify the data to the maximum possible extent, if and only if the data is made available to us at HBS Solutions office premises. If however the data is required to be sent to the developers of Tally software, then any additional cost charged by the developer will be to the account of the Client. The time spent to rectify the data will be counted as 1 (one) on - site visit. UPS back up is must for the system on which Tally is working. Password breaking does not come under this contract.

B. Renukumari
Manager
St. Bede's College
Shimla - 171 002

TALLY Support Contract



This contract is valid for all services pertaining to "TALLY.ERP 9" and does not cover problems arising out of any defects / malfunctioning in the computer / operating systems software (e.g. Windows / Netware) or network cabling or any other hardware / software device supplied along with the original package, etc.

3) Services which doesn't cover under this contract:-

- Training doesn't come under this contract.
- Any network, hardware related problems don't come under this contract.
- Any Data losses due to Hard Disk failure or system crash doesn't come under this contract.
- Any new Synchronization setting, Remote Edit setting, Cheque Print Setting does not come under this contract.
- Any Customization does not cover in this contract.

4) Terms & Conditions

- The Client while under this contract shall not hire any Satnam ERP Solutions Pvt. Ltd. personnel for a period of one-year of elapse of this contract.
- In case of any disputes arising out of the above, a mutually agreed Arbitrator will settle them. All such disputes will be settled within the jurisdiction of the courts of Delhi.
- This contract shall be valid for a period of 12 months from the date of signing and can be extended on mutual agreement.
- The response time to attend a support call will be within 24 hours from the time of call or at the most by next working **HBS SERVICES**. will try to attend the call as soon as possible.
- Payments to be made by DD or at par cheque in favour **HBS SERVICES** annually advance Payment.

B. K. Sharma

Manager
St. Bede's College
Shimla - 171 002

TALLY Support Contract



- Prices mentioned in the proposal are inclusive of taxes.
- Certificate related to Tax Deducted at Source (if any) from payments made has to be issued after financial year end or execution of the contract, whichever is earlier.
- The agreement can be terminated by giving 30 days prior notice by either of the party on commission of breach of terms.

SIGNED ON BEHALF OF THE CLIENT	SIGNED ON BEHALF OF HBS
NAME: Sr Reena Kurian	NAME: Hardik Kathpalia
Title/Designation: Manager	Designation: Director
COMPANY: CONVENT OF JESUS & MARY -ST BEDES COLLEGE	COMPANY: HBS SERVICES
ADDRESS: SHIMLA, HIMACHAL PRADESH	ADDRESS: E-50 UG-4 NEW MULTAN NAGAR, PASCHIM VIHAR ROHTAK ROAD DELHI
CITY & PIN CODE: 171002	CITY & PINCODE: 110054
EMAIL: bedescommunity@rediffmail.com	EMAIL: tally@hbsmail.in
PHONE: 01772842304	PHONE: 47100300(100 Lines)
SIGNATURE: <i>Sr Reena Kurian</i> Manager St. Bede's College Shimla - 171 002	SIGNATURE:

Kindly affix rubber stamp on every page of the contract with the signatures of the authorized signatory. Return one copy with original signatures & rubber stamp.



SAI DIGITECH PROFESSIONAL INSTITUTE (SDPI)
GST No: 02AAMCS9123K2Z4



Ref. No.

Date.

To,

The Principal
St. Bede's College
Shimla

Date: 24th June, 2019

Subject: Proposal for Collaboration with Tally Education for Tally.ERP 9 Certification Programmes

Tally Education Private Limited:

Tally Education Private Limited is a company incorporated under the provisions of Companies Act, 1956, having its Registered Office at No. 23 & 24, AMR Tech Park II, Hongasandra, Hosur Main Road, Bengaluru – 560068 (herein after referred to as "TEPL").

Background:

Tally Education Pvt. Ltd. is committed to working with educators, educational organizations and industry partners to expand the world of learning through technology. Our Education programs are designed to facilitate learning in a seamless manner which is relevant and demand driven. Because of the industry demand most of the academic institutions have partnered with us to enable the student and make him job ready. TEPL is a subsidiary of Tally Solutions Pvt. Ltd. (hereinafter referred to as "TSPL"), and is the only organization authorized by Tally Solutions to design and conduct assessments and certifications, issue certifications and print courseware using the Tally brand name. TEPL has created a franchisee network of more than 266 centers across more than 200 cities in India to teach Tally and related vocational skills.

Online Assessment and Certification:

Tally Education has its own assessment methodology and we have already conducted online assessments of more than 50,000 students across India and have given more than 20,000 certificates.

Tally & Skill Development

Tally has worked with various government departments, to achieve the common goal of empowering the youth by providing employment oriented vocational training.

Various projects have been undertaken under this collaboration & over 10 lakhs students have been successfully trained in Tally, Advanced Accountancy & Taxation across different regions of the country.

A few major collaborations Include:

1. Ministry of Rural Development (MORD)
2. Employment Generation and Marketing Mission, Govt. of Andhra Pradesh (EGMM)
3. Mission for Eradication of Poverty in Municipal Areas, Govt. of Andhra Pradesh (MEPMA)
4. Directorate of Social Justice and Empowerment, Govt. of Himachal Pradesh (DSJE)
5. Karnataka State Women's Development Corporation (KSWDC)



Branch Office: Summer Cottage, Chapslee Estate, Nr. Chapslee School, Lakkar Bazar, Shimla-171001, Help Line: 0177-2816666
Head Office: Kanan Bala Building, 1st Floor, Bye Pass Road, Khalini, Shimla-171002, Help Line: 0177-2627254
Email: saidigtech@gmail.com Website: www.saidigtech.com

Tally Certification Programme



entab

01/04/2013

Entab/Admin/SLA/173/13

To
Rev. Sr. Principal
St. Bede's College
Shimla
Himachal Pradesh.

CampusCare ® Software' Service Level Assistance'

Dear Sister,
Greetings!

CampusCare is 13 years old and serving about 800 + clients pan India and abroad. We acknowledge your association. We would like to take this opportunity to thank you for giving us strength and capability in delivering quality services to all our clients. The SLA renewal is due and without your support our sustained operations cannot continue.

Please read through the introduction and our terms of services for uninterrupted technical support to your institution.

SLA Introduction – Information.

Software Development has many phases. These phases include Requirements Engineering, Architecting, Design, Implementation, Testing, Software Deployment, and Maintenance. Maintenance is the last stage of the software life cycle. After the product has been released, the maintenance phase keeps the software up to date with environment changes and changing user requirements. The earlier phases should be done so that the product is easily maintainable. Similarly, the implementation phase should create code that can be easily read, understood, and changed. Maintenance can only happen efficiently if the earlier phases are done properly.

There are four major problems that can slow down the maintenance process: unstructured code, maintenance programmers having insufficient knowledge of the system, documentation being absent, out of date, or at best insufficient, and software maintenance having a bad image. The success of the maintenance phase relies on these problems being fixed earlier in the life cycle. We have done our best as per the industry standards to support our clients in future and that is the success mantra of our company. IT services are not tangible but it is purely an association with concept and knowledge.

Please note: It is said that "ERP implementation is a journey not a destination"

Entab Infotech Pvt. Ltd

B-214, Okhla Industrial Area, Phase-I, New Delhi-110 020, India
Tel : +91-11- 4319 3333 (100 lines), E-mail : busicare@entab.in, Url : www.entab.in

Campus Care Software



Contemporary Software Services Pvt. Ltd.

REF : CSS/2021/SBEDES/0294
Dated : 22nd July, 2021

The Principal
St. Bedes' College,
Navbahar, Shimla.

Respected Madam,

Subject: Software Version

Dear Sir,

This is to inform you that Campus Management Software named "CAMPUS WHIZZ" installed for your college has following technical details.

Software Name : **CAMPUS WHIZZ**
Version : **CW-2.03**

Assuring you our best services, always.

Yours truly,

(Man Mohan Singh Banga)
(Authorised Signatory)

334, Sector-65,
Mohali. 160 065

In the race for quality there is no finish line

0172 2211183
0172 2230183

Campus Whizz Software



SHALIMAR SOFTWARE SERVICES

5327/2, Sector 38 West, Chandigarh - 160 038

Ref: SSS/2017/STBEDE/0162

Date: 09-05-2017

The Principal
St. Bede's College,
Shimla

Subject: Proposal for CAMPUS AUTOMATION SOFTWARE

Respected Madam,

This is with reference to our visit to your college campus sometime back to demonstrate our campus automation 'Campus Whizz' and telephonic discussion held with you yesterday. Please find attached herewith our proposal for the software solution as per Annexure - A, Annexure - B and Annexure - C.

This is an integrated and comprehensive solution with different modules. Following modules will be implemented at your college as discussed in meeting after demonstration of software.

A. Campus Management Modules

1. Student Fee Management
2. Library Management Module
3. Hostel Management
4. Academic Module - Attendance and House Examination

B. CMS based Web portal and its Management integrated with Campus Software

C. Online Admission Application Interface and other customized features duly integrated with Software

All users of the system will be allocated passwords for carrying out their respective activities on computer. Server and various computers and peripherals with operating systems, RDBMS system and other system software along with networking will be in your scope. Data entry will not be in our scope. You will provide manpower with minimum one IT resource to undergo requisite training to be imparted by our personnel at your premises as per schedule provided by you. Our staff will train the people put by you to implement and operate the system.

Assuring you our best services, always

Regards,

Man Mohan Singh Banga

Man Mohan Singh Banga
Vice President-IT

Phone: 0172-2211183, 2230183, Web: www.shalimarsoftware.com, email: sales@shalimarsoftware.com

Campus Automation Software



To,
The Principal
St. Bede's College
Navbahar, Shimla- 171002, Himachal Pradesh
Mob 9418903075, walia04neha@gmail.com

Ref: KSPL/IT/22-23/QJ25-03-165
Date: 25-03-2023

Kind Attention: Ms.Neha Walia
Sub: Proposal for Adobe Creative Cloud All App Renewal
VIP # 61D00BA85A86F037932A, Due on 15th April 2023

Dear Ma'am,

Refer to your renewal due for Adobe Creative Cloud All Apps for qty 01, please find herewith the proposal for same.

S.No.	Item Description	Qty	Unit Price (Rs.)	Total Price (Rs.)	GST@18%	Net Total (Rs.)
1	Adobe Creative Cloud All Apps Shared Device Education License Renewal for One Year	2	23880	47760	8596.8	56356.8

Terms & Conditions

- 1 Tax: Inclusive as above. Currently GST is charged @18% as per the current prevailing tax structure. In case of any change in tax/duties at the time of billing, the same shall be borne by you.
- 2 Payment: 100% advance. Cheque to be made in favour of "Kamtron Systems Pvt. Ltd.", payable at New Delhi. You can deposit the payment in our Bank account.
Organization name : Kamtron Systems Pvt. Ltd.
Bank Name : HDFC BANK LTD,
Bank Address : 89, HEMKUNT CHAMBERS, NEHRU PLACE, G-2 & 3 NEW DELHI - 110019
Bank Account Number : 13742790000291
IFSC Code : HDFC0001374
- 3 Delivery: 3-4 weeks from the date of confirm order along with payment.
- 4 **Validity: One week.**
- 5 Order Cancellation: Order once placed cannot be cancelled under any circumstances.
In case of order cancellation 100% of the order value shall be adjusted against order cancellation charges.
- 6 GST No. 07AAACK5359F1ZK
- 7 CIN No. U30007DL1996PTC080821
- 8 If you wish your GST number to be mentioned in your invoice, please provide the same in your purchase order.
- 9 The above price is only for supplying of software license. Installation shall be charged extra as per scope of work.

With thanks & regards,
Kamtron Systems Pvt. Ltd.

Jyoti Bisht
Mb: 8178858967

56,356.80
112,607.40
168,964.20
In No. 683987
dt 21/04/23
S. Beema

Adobe Creative Cloud Invoice



KAMTRON SYSTEMS PVT. LTD.

402, Eros Apartment, 56 Nehru Place, New Delhi- 110019

Tel.: 011-26286257, 26286258, 26286259 Fax: 26286260 Email: salesit@kamtrononline.com

To,
The Principal
St. Bede's College
Navbahar, Shimla, HP- 171002
Mob 9418903075
Email: walia04neha@gmail.com

KSPL/IT/22-23/JQCA-31-03-113
Date: 31/03/2023

Kind Attention: Ms.Neha Walia
Subject: Proposal for Microsoft Cloud Campus Agreement Renewal

Dear Ma'am,
This is with reference to your renewal due for Microsoft Campus agreement in April 2023,
Please find herewith the proposal for same.

S N.	Product	Qty	Unit Price (Rs.)	Total Price (Rs.)
	Microsoft OVS ES (1yr Subscription) under Edu Cloud	30	1779	53370
1	Office 365 for Faculty One Year (Includes Office Pro Plus for PCs /Laptops) Includes word, excel , PowerPoint, outlook, OneNote, Publisher and MS Access for upto 5 PCs Or MACS per user. And Web App Services Includes Exchange, One Drive with 1 TB Storage Space, SharePoint, Microsoft teams with 300 participants Video conferencing , Sway, Forms , Stream, Yammer, School Data sync)	30	1402	42060
2	WINEUpperDVC ALNG UpgrdSAPk OLV E 1Y Acdmc Ent	600	Complementary	
3	IntuneOpen Acdmc (12 Month)	30		
4	AzureActvDrctryBscOpen 1Mth Acdmc AP Fclty (12 Month)	30		
5	Office 365 EDUA1 for Faculty Acdmc (12 Months)	600		
6	Office 365 ProPlus for Student Acdmc AP (12 Month)	600		
7	Office 365 EDUA1 for Student Acdmc (12 Months)	30		
8	ProjOnlnEssntlsOpenFac ShrdSvr ALNG SubsVL OLV E 1Mth Acdmc AP (12 Months)	600		
9	ProjOnlnEssntlsOpenStu ShrdSvr ALNG SubsVL OLV NL 1Mth Acdmc Stdnt (12 Months)			
	Net Total (Rs.)			95430.00
	GST @ 18%			17177.40
	Total with GST (Rs.)			112607.40

Note:

- Prior base OS is required on your PCs.
- Deliverables: Elicense S/W is available though download from VLSC.

MS Teams



Terms & Conditions

- 1 Tax: GST@18% (CGST 9% & SGST@9% for same state billing or IGST @18% for interstate billing)
- 2 Payment: 100% alongwith order. Payment to be made in favour of "Kamtron Systems Pvt. Ltd.", payable at New Delhi. Please find below our bank details for RTGS.

Organization name	:	Kamtron Systems Pvt. Ltd.
Bank Name	:	HDFC BANK LTD,
Bank Address	:	89, HEMKUNT CHAMBERS, NEHRU PLACE, G-2 & 3 NEW DELHI - 110019
Bank Account Number	:	13742790000291
IFSC Code	:	HDFC0001374
- 3 Delivery: 3-4 weeks from the date of receipt of confirm order alongwith payment.
- 4 Validity: **One week.**
- 5 Order Cancellation: Order once placed cannot be cancelled under any circumstances.
In case of order cancellation 100% of the order value shall be adjusted against order cancellation charges.
- 6 GST No. 07AAACK5359F1ZK
- 7 CIN No. U30007DL1996PTC080821
- 8 Warranty: No Warranty on Software License, our responsibility shall be only to deliver software License.
- 9 No TDS shall be deducted w.e.f. 1st July 2012 on Software Lic/billing as per govt notification number 21/2112[F.No. 142/10/2012-SO(TPL)] S.O. 1323 (E) on trading of Software.

With thanks & regards,
Kamtron Systems Pvt. Ltd.

Jyoti Bisht
Mb: 8178858967
salesit@kamtrononline.com

MS Teams



To,
INFLIBNET Centre
Infocity, Opp. DAICT
Gandhinagar-382007
Gujarat

Dt: 29th October 2020.

Authorization letter of college administrator for N-LIST

Dear Sir,

I hereby authorise
Mr/Mrs/Shri/Smt. Nandini Pathania Designation Officiating Principal
St. Bede's College, Shimla Dept. Education, as college
administrator for NLIST. He/She is authorised to create user IDs and Passwords
for faculties, staffs and students of the college. His/Her e-mail ID and phone
number is as below.

E-mail ID: bede.college@gmail.com
Phone: 9816333297

With regards,

Signature: Nandini Pathania

(Principal)

Officiating Principal
St. Bede's College
Shimla -171002

N-LIST